

PREMIUM FLEX ACCOUNT POLICIES

This discount program is for companies that send **more than 21 students per year** to **Instructor-led AND Online training classes** and is valid for the following courses:

- **40 Hour HAZWOPER-OSHA 29 CFR 1910.120(e) *\$525.00/\$565.00**
- **24 Hour HAZWOPER-OSHA 29 CFR 1910.120(e) *\$425.00/\$465.00**
- **8 Hour HAZWOPER Refresher-OSHA 29 CFR 1910.120(e) *\$125.00/\$140.00**
- **Confined Space Entry-OSHA 29 CFR 1910.146 *\$275.00/\$295.00**
- **DOT Hazardous Materials Transportation-49 CFR 172.704 *\$215.00/\$235.00**
- **OSHA Site Supervisor-OSHA 29 CFR 1910.120(e)(4) *\$215.00/\$235.00**

Instructor-led Only (no online course option available)

- **Technician Level III Emergency Responder -OSHA 29 CFR 1910.120(q) *\$525.00/\$565.00**
- **8 Hour Technician Level III Refresher-OSHA 29 CFR 1910.120(q) *125.00/\$140.00**
- **OSHA 10 Hour Construction Safety-OSHA 29 CFR 1926 *\$215.00/\$235.00**

Companies buy a block of licenses for ANY COMBINATION of courses (Instructor-led and online) listed above. The program allows the use of licenses for Instructor-led (seminar) training AND Online courses....it's your choice! The Flex Account gives deeper discounts than the Frequent Trainer Program with **NO Annual Fees**. Simply fill out the Flex Account Registration Form with the number of licenses and course type and return it.

Flex Account Price Discounts:

21-50 licenses:	12% discount
51-100 licenses:	16% discount
100+ licenses:	20% discount

The final price is determined by the **licenses purchased** AND the **payment method**. If the purchaser pays **at the time of purchase** (credit card or a check) their discount (above) will be taken off the "Pre-Paid" course price, AFTER Discount. **Please Note:** If the purchaser pays by check and wants to take advantage of the "Pre-Paid" discount, they must provide payment at the SAME TIME they send their registration form. If the company uses ANY OTHER Payment Method, their discount will be deducted from the Invoice Price.

Clients have one-full-year (12 months) to use licenses purchased under this program. All purchases are final and no refunds or credits will be issued for any reason. Licenses that are not used by the expiration date will expire and have no value.

Multiple student discounts DO NOT apply under this program. The maximum discount level is 20%.

When using a license, Clients may register that student for an Instructor-led (seminar) or the Online version of the SAME COURSE (if available, see courses listed above). Once this block is purchased, no refunds or credits will be issued for any reason. You may NOT transfer between course types (I.E. If you purchase a 24-Hour HAZWOPER, you may not use the license for a 40-Hour course)

All registration are subject to our standard Reschedule/Cancellation policy unless there is a MINIMUM of 5 (five) students registered for the same course (see below).



Cancellation/Reschedule Policy: Unless you notify us in writing within 24 hours from the date you register, the following fees will apply:

1. All cancellations/reschedules are billed a 25% administrative fee if not cancelled within 24-hours of the registration date.
2. Any cancellation/reschedule received less than 3 business days (M-F) prior to class start will be charged a 50% fee. The balance cannot be refunded and will result in a class credit only!
3. Any cancellation/reschedule (including "no-shows") inside of 24 hours of the class start date, **no refunds or credits** will be issued.

Compliance Solutions Instructor-led classes are held based upon sufficient registrations. Many of our HAZWOPER classes are "Guaranteed" to be held. If Compliance Solutions receives a **40 Hour HAZWOPER registration** for any one of these "Guaranteed HAZWOPER Classes" at least 8 (eight) **business** days prior to the start date then that class is Guaranteed. Compliance Solutions reserves the right to cancel a Guaranteed class. If this happens, all "**Guaranteed**" registrants will be refunded an amount equal to the cost of the registration AND we will reschedule the student into another class. This means they will take the course for FREE. Payments are limited to 1 payment per student (even if the student is rescheduled multiple times). See Compliance Solutions HAZWOPER training schedule a complete list of "Guaranteed" classes.

FLEX ACCOUNT Transfer Option:

If a student starts taking an online course and wishes to transfer to an Instructor-led class, we will transfer the student provided the following conditions have been met:

1. The Student and has not completed more than 25% of the online course.
2. There are sufficient registrations to "Confirm" the Instructor-led Class

Please Note: There is a difference between a "confirmed class" and a "Guaranteed Class". A confirmed class has received a sufficient number of registrations for us to hold the course. Flex Account Customers may call our office at any time to verify if a class city and date is "**confirmed**". **Flex Account "transfer" registrations are not GUARANTEED and do not qualify as a guaranteed registration REGARDLESS of if the class offered is a "Guaranteed" class or not.**

FLEX ACCOUNT Reschedule/Cancel Fees: We will waive the cancellation/reschedule fee for Flex Account Registrations if:

1. The Student is Rescheduled a MINIMUM of 72 hours (3-business days) before the class start date and;
2. There are a MINIMUM of 5 (five) students registered for the same class type (I.E. 40-Hour HAZWOPER).

Cancellations/Reschedules NOT meeting the above criteria are subject to our Standard Reschedule/Cancel Policy.

Once a Flex Account Block has been purchased, the company is entitled to the same discount level for one full year. The customer can add more licenses by contacting us and ordering with the SAME payment method used for the original purchase.

Apps:/Sales Docs/Discount Programs/Premium Flex Account.doc